

**FIG. 1**

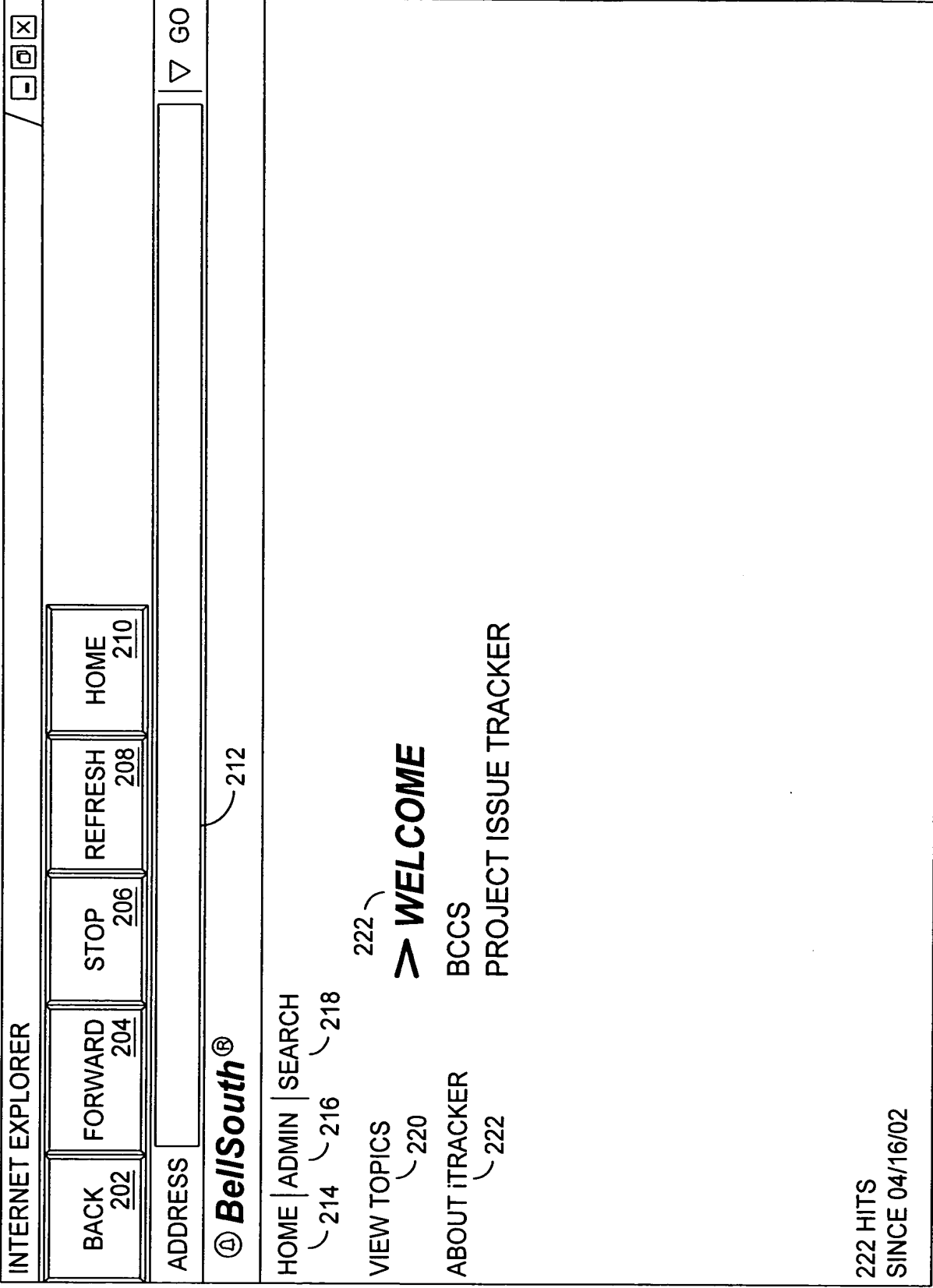


FIG. 2

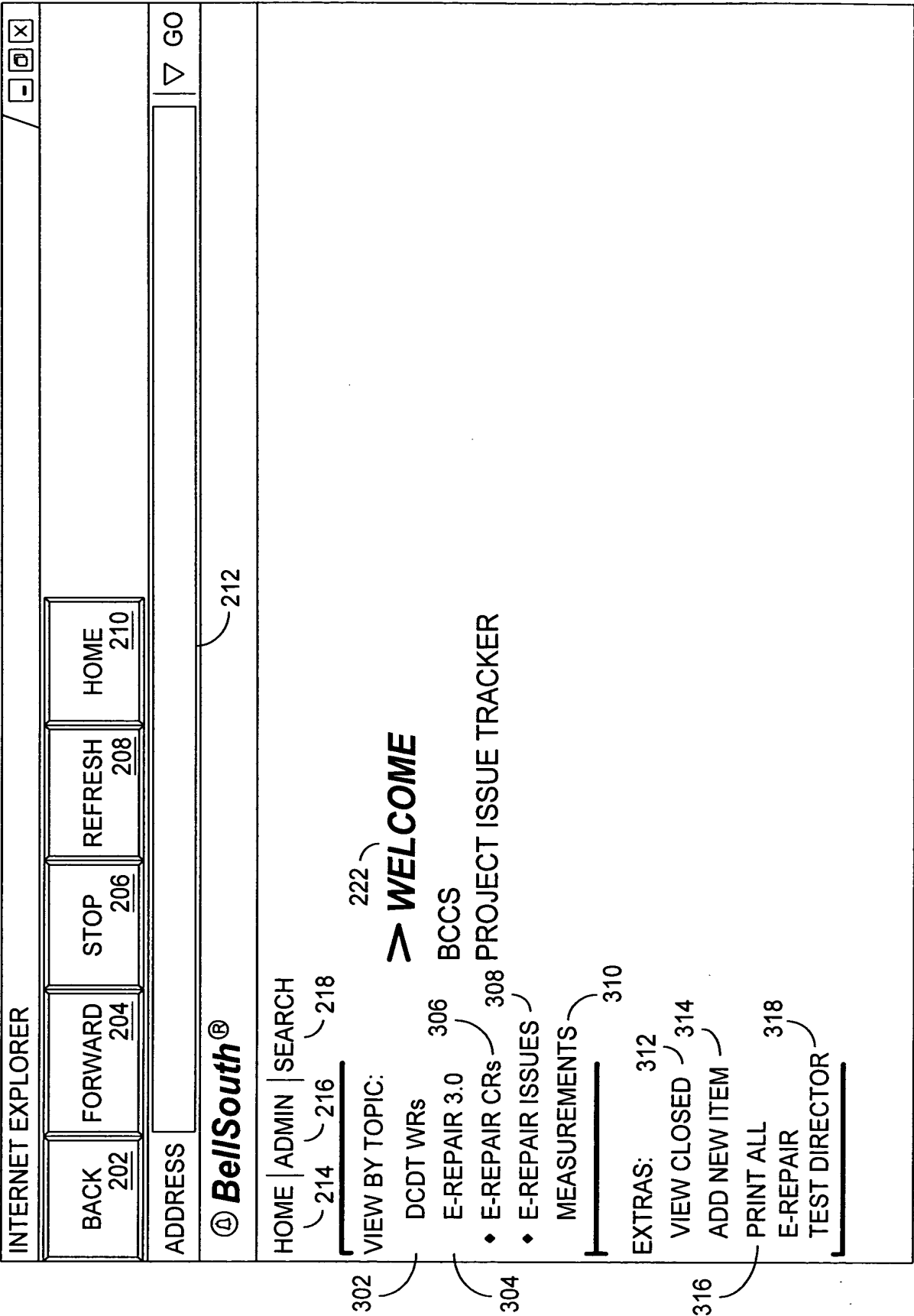
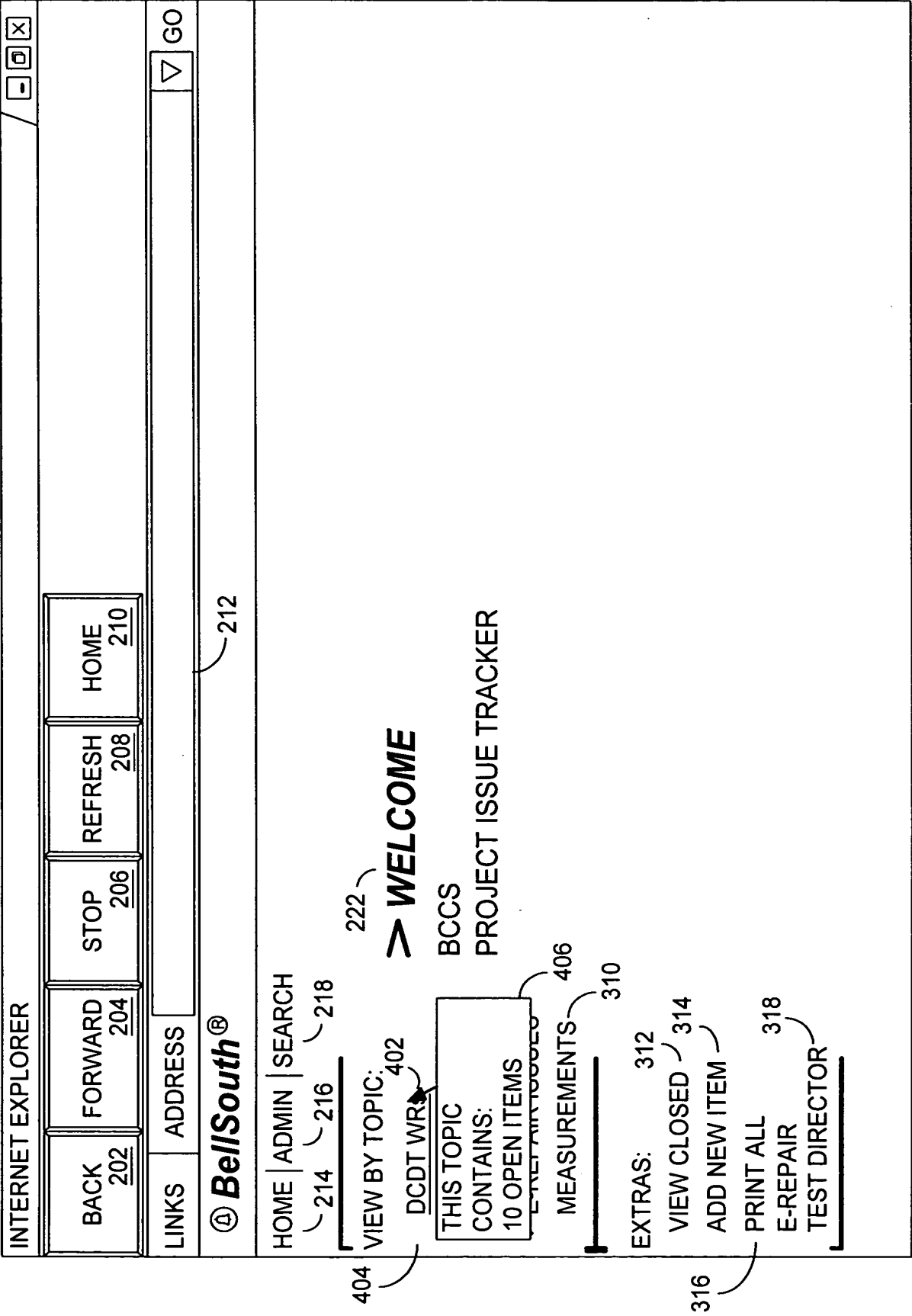


FIG. 3



**FIG. 4** ↖ 400

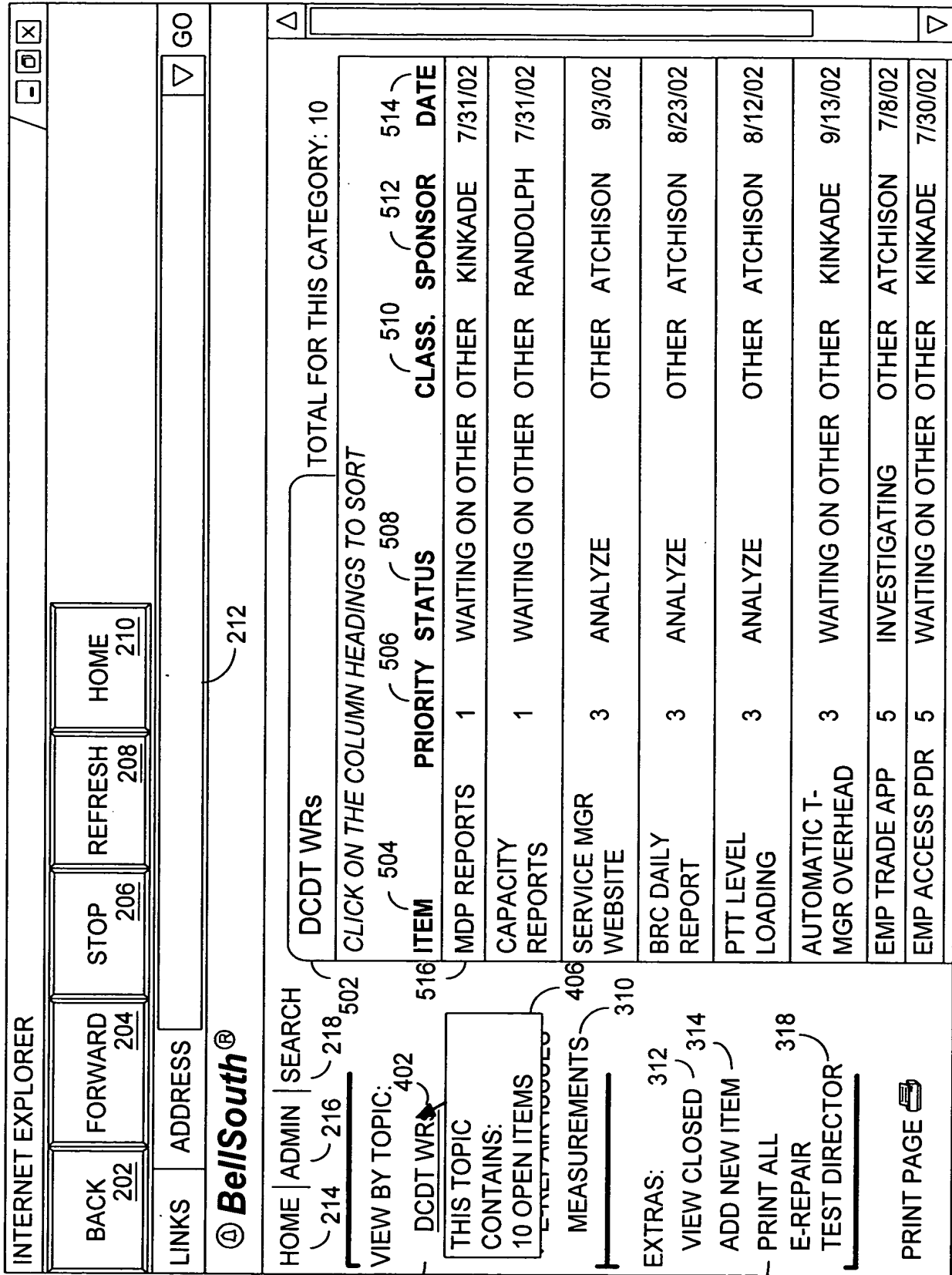


FIG. 5

INTERNET EXPLORER

BACK  
202
FORWARD  
204
STOP  
206
REFRESH  
208
HOME  
210

LINKS
ADDRESS
GO

BellSouth®

HOME | ADMIN | SEARCH  
214 216 218 602
VIEW BY TOPIC:  
402
DCDT WRs  
306
E-REPAIR 3.0  
308
E-REPAIR CR  
308
E-REPAIR ISSUES  
308
MEASUREMENTS  
308
EXTRAS:  
312
VIEW CLOSED  
314 618
ADD NEW ITEM  
316
PRINT ALL  
318
E-REPAIR  
318
TEST DIRECTOR  
318
PRINT PAGE  
628

DCDT WRs: MDP REPORTS  
<< BACK
ISSUE NUMBER: 66  
604
CREATED: 7/31/02 11:29:20 AM  
606
DESCRIPTION: PETE POPP AND WAYNE LITTLEJOHN REQUESTED THAT WE AUTOMATE THE MDP MONTHLY REPORTS PUBLISHED BY WAYNE VIEW EXAMPLE SPREADSHEET  
606
SPONSOR: TED KINKADE STATUS: WAITING ON OTHER PRIORITY: 1  
610 612 614
EDIT DELETE CLOSE
STEPS TOWARD RESOLUTION:  
310
DATE: 7/31/02 01:20:36 PM  
616
INFO: WAITING ON FILES AND INFORMATION FROM WAYNE LITTLEJOHN. AFTER RECEIVING THE INFORMATION, ABOUT 7 WORKDAYS ARE NEEDED TO FINISH THE PROGRAMMING AND ADD A WEB SITE REPORT.  
618
AUTHOR: TED KINKADE  
620
EDIT DELETE  
622 624
CLICK HERE TO ADD NEXT STEP  
626

FIG. 6

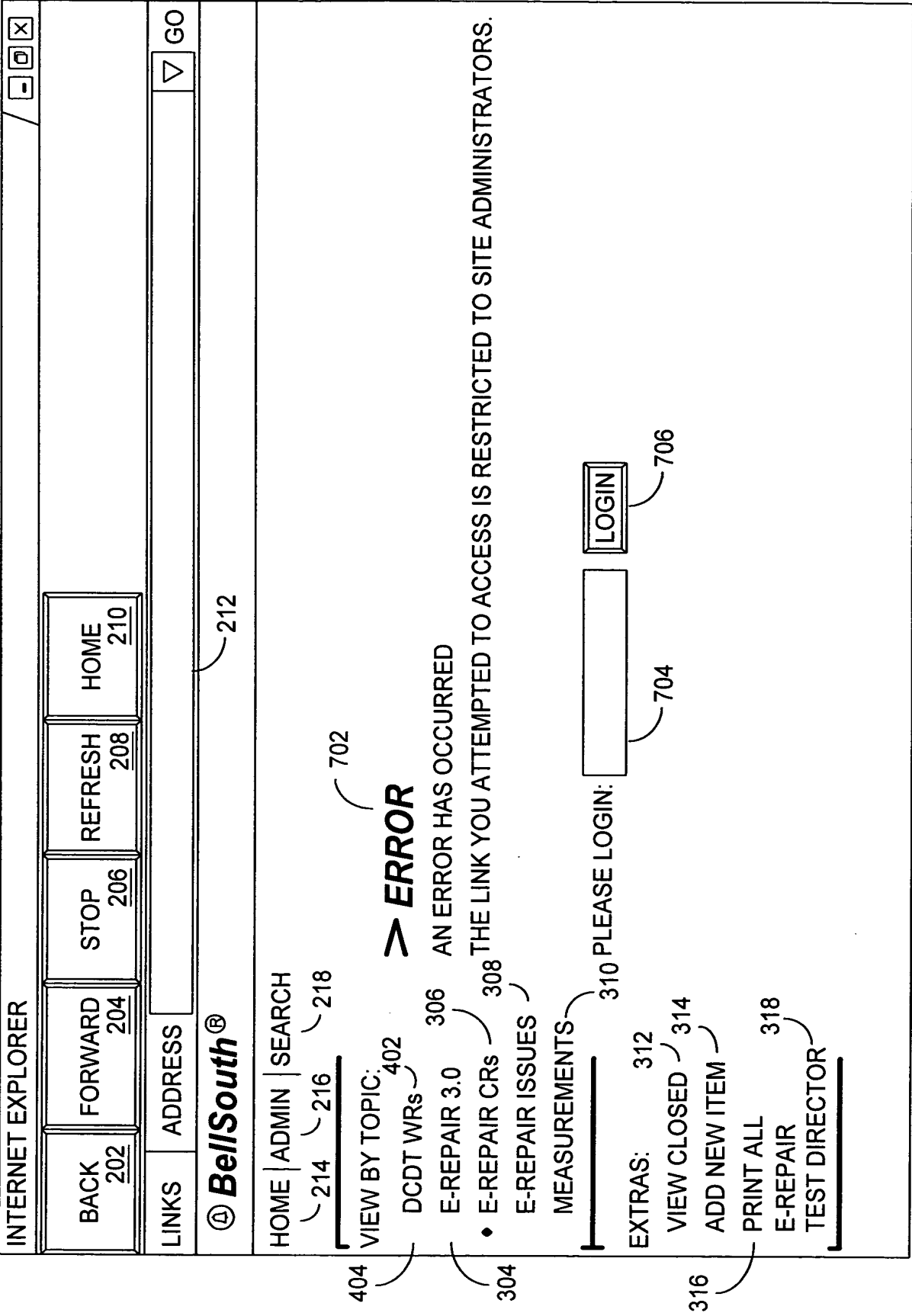


FIG. 7

The diagram illustrates a web browser window titled "INTERNET EXPLORER". The address bar shows "http://www.bellsouth.com/". The navigation bar includes buttons for "BACK 202", "FORWARD 204", "STOP 206", "REFRESH 208", and "HOME 210". Below this is a "LINKS" section with an "ADDRESS" field and a "GO" button. The main content area displays the "BellSouth®" logo and a navigation menu with "HOME", "ADMIN", and "SEARCH". A "VIEW BY TOPIC:" section lists "DCDT WRs", "E-REPAIR 3.0", "E-REPAIR CRs", "E-REPAIR ISSUES", and "MEASUREMENTS". An "EXTRAS:" section includes "VIEW CLOSED", "ADD NEW ITEM", "PRINT ALL", "E-REPAIR", and "TEST DIRECTOR". The main content area shows a "DESCRIPTION:" for "PETE POPP AND WAYNE LITTLEJOHN REQUESTED THAT WE AUTOMATE THE MDP MONTHLY REPORTS PUBLISHED BY WAYNE." with a "VIEW EXAMPLE" link. Metadata includes "SPONSOR: TED KINKADE", "STATUS: WAITING ON OTHER", "PRIORITY: 1", "CLASSIFICATION: OTHER", and a "MAKE CHANGES" button.

INTERNET EXPLORER

http://www.bellsouth.com/

BACK 202 FORWARD 204 STOP 206 REFRESH 208 HOME 210

LINKS ADDRESS GO

**BellSouth®**

HOME ADMIN SEARCH

VIEW BY TOPIC: 802

DCDT WRs 804

E-REPAIR 3.0 306

E-REPAIR CRs 308

E-REPAIR ISSUES 310

MEASUREMENTS 312

EXTRAS: 314

VIEW CLOSED 316

ADD NEW ITEM 318

PRINT ALL 320

E-REPAIR 322

TEST DIRECTOR 324

DESCRIPTION: 806

PETE POPP AND WAYNE LITTLEJOHN REQUESTED THAT WE AUTOMATE THE MDP MONTHLY REPORTS PUBLISHED BY WAYNE.

<BR><A HREF="WORKREQUESTS/MDP\_502.XLS">VIEW EXAMPLE SPREADSHEET</A><BR>

SPONSOR: TED KINKADE 808

STATUS: WAITING ON OTHER 810

PRIORITY: 1 812

CLASSIFICATION: OTHER 814

MAKE CHANGES 816

**FIG. 8**



INTERNET EXPLORER

BACK 202

FORWARD 204

STOP 206

REFRESH 208

HOME 210

LINKS

ADDRESS

GO

212

HOME | ADMIN | SEARCH 214 216 218

VIEW BY TOPIC: 302

- DCDT WRs 306
- E-REPAIR 3.0 308
- E-REPAIR CRs 308
- E-REPAIR ISSUES 308
- MEASUREMENTS 310

EXTRAS: 312

VIEW CLOSED 314 918

ADD NEW ITEM 316

PRINT ALL 318

E-REPAIR TEST DIRECTOR 318

ADD A NEW ITEM

TOPIC: PLEASE SELECT A TOPIC 902
ITEM NAME: 904
DESCRIPTION: 1306

>>UPLOAD DOCUMENT
ONCE UPLOADED YOU CAN USE THE FOLLOWING CODE IN THE DESCRIPTION TO REFERENCE THE DOCUMENT:  
<BR><A HREF="WORKREQUESTS/DOCUMENTNAME.DOC">VIEW SUPPORTING DOCUMENT</A><BR>

SPONSOR: TED KINKADE 910
CLASSIFICATION: OTHER 914

STATUS: WAITING ON OTHER 916
PRIORITY: 1 912 (KEY: 1 IS HIGH, 5 IS LOW)

SUBMIT

FIG. 9

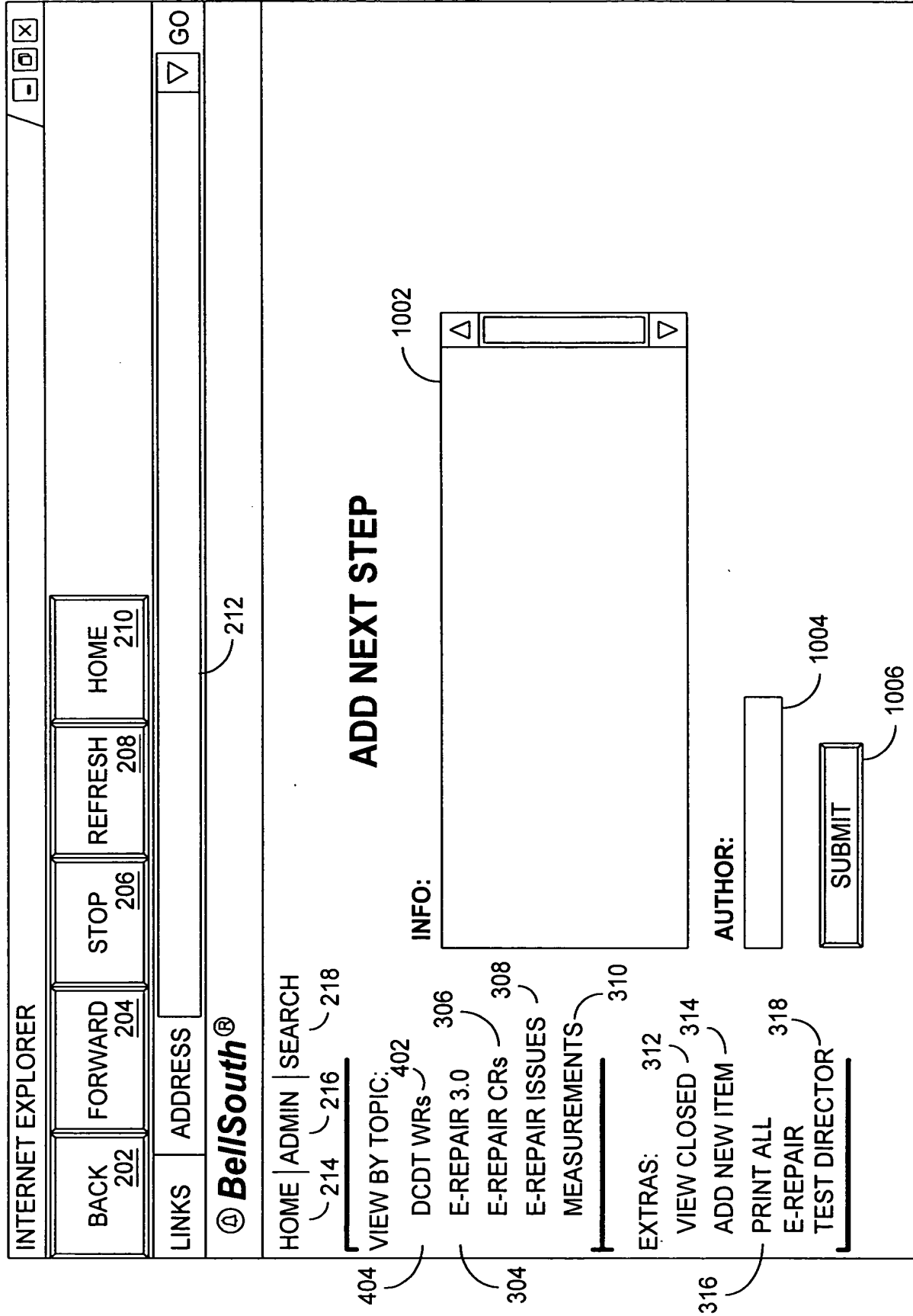


FIG. 10

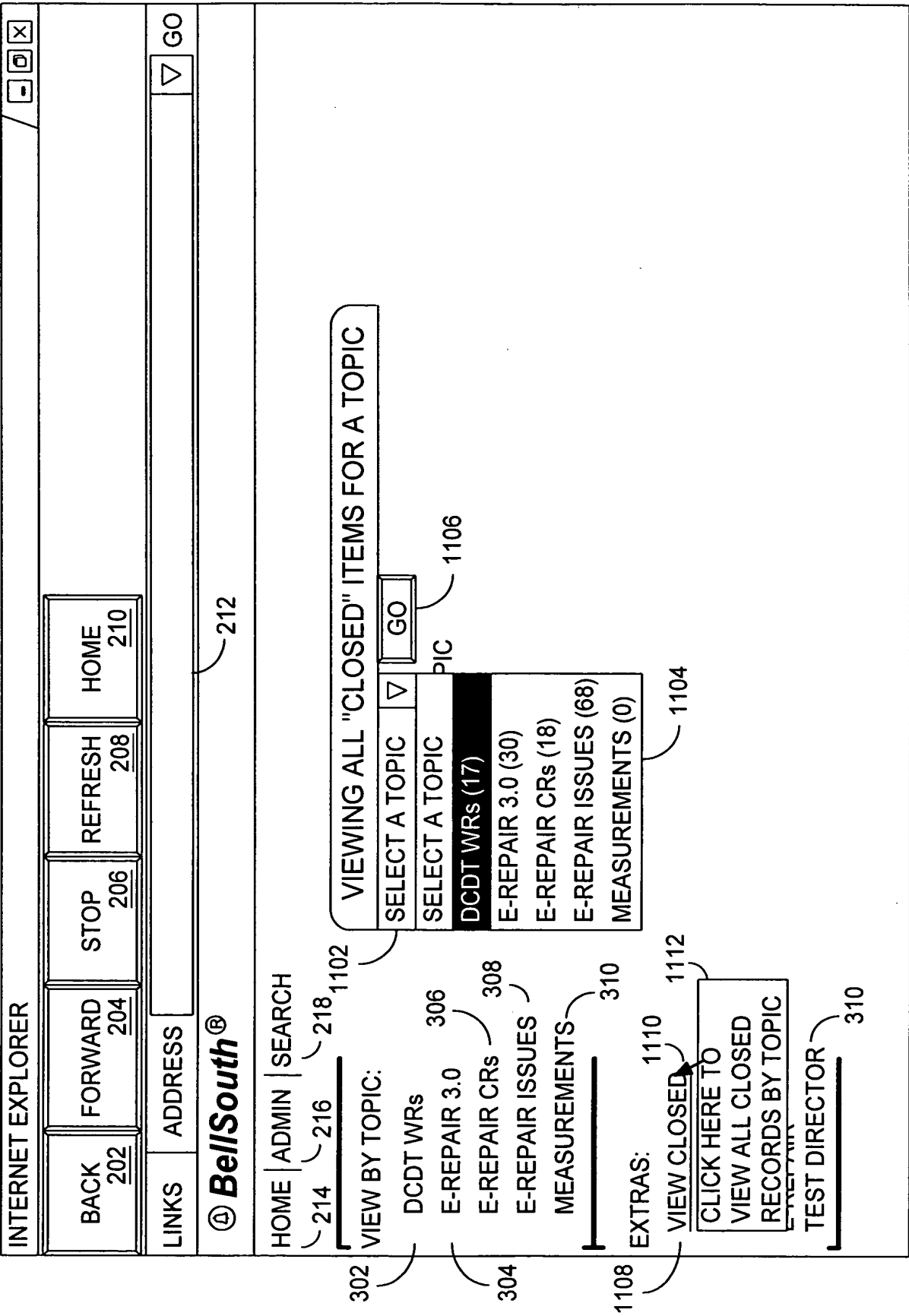


FIG. 11

INTERNET EXPLORER

BACK  
202
FORWARD  
204
STOP  
206
REFRESH  
208
HOME  
210

LINKS
ADDRESS
GO

BellSouth®
212

HOME | ADMIN | SEARCH  
214 216 218 1202

DCDT WRs: SYSTEM CALENDAR << BACK  
ISSUE NUMBER: 66  
CREATED: 7/31/02 11:29:20 AM  
DESCRIPTION: CLICK HERE TO VIEW THE WORK REQUEST.  
SUBMITTED BY LIZ ENTZE:  
CREATE WEB BASED CALENDAR FOR SYSTEM DATA (EX: OUTAGES, NPAN/XX  
ADDITIONS, CO CONVERSIONS, SYSTEM ALERTS) ALLOW ACCESS TO ALL  
CALENDAR DAYS. ADMINISTRATOR ACCESS FOR LIX ENTZE, LARRY DAY,  
IBRAHIM KAHIN, AND ANNA KRALLIS ONLY. CURRENT DATE NEEDS TO BE IN  
RED. WILL REQUIRE SPACE ON SERVER TO UPLOAD DOCUMENTS FROM  
CALENDAR.  
SPONSOR: CHARLES ATCHISON STATUS: INVESTIGATING PRIORITY: 3  
THIS ISSUE HAS BEEN CLOSED

VIEW BY TOPIC: 402 1204 1206  
DCDT WRs 306  
E-REPAIR 3.0 308  
E-REPAIR CR  
E-REPAIR ISSUES  
MEASUREMENTS 310  
EXTRAS: 312  
VIEW CLOSED 314 1208  
ADD NEW ITEM  
PRINT ALL 318 1210  
E-REPAIR  
TEST DIRECTOR 1212  
PRINT PAGE 1218 1214 1216

STEPS TOWARD RESOLUTION:  
DATE: 7/30/02 09:27:32 AM  
INFO: COMPLETED AND PLACED IN PRODUCCCTION 7-15-02.  
AUTHOR: CHARLES ATCHISON  
THIS ISSUE HAS BEEN CLOSED

FIG. 12

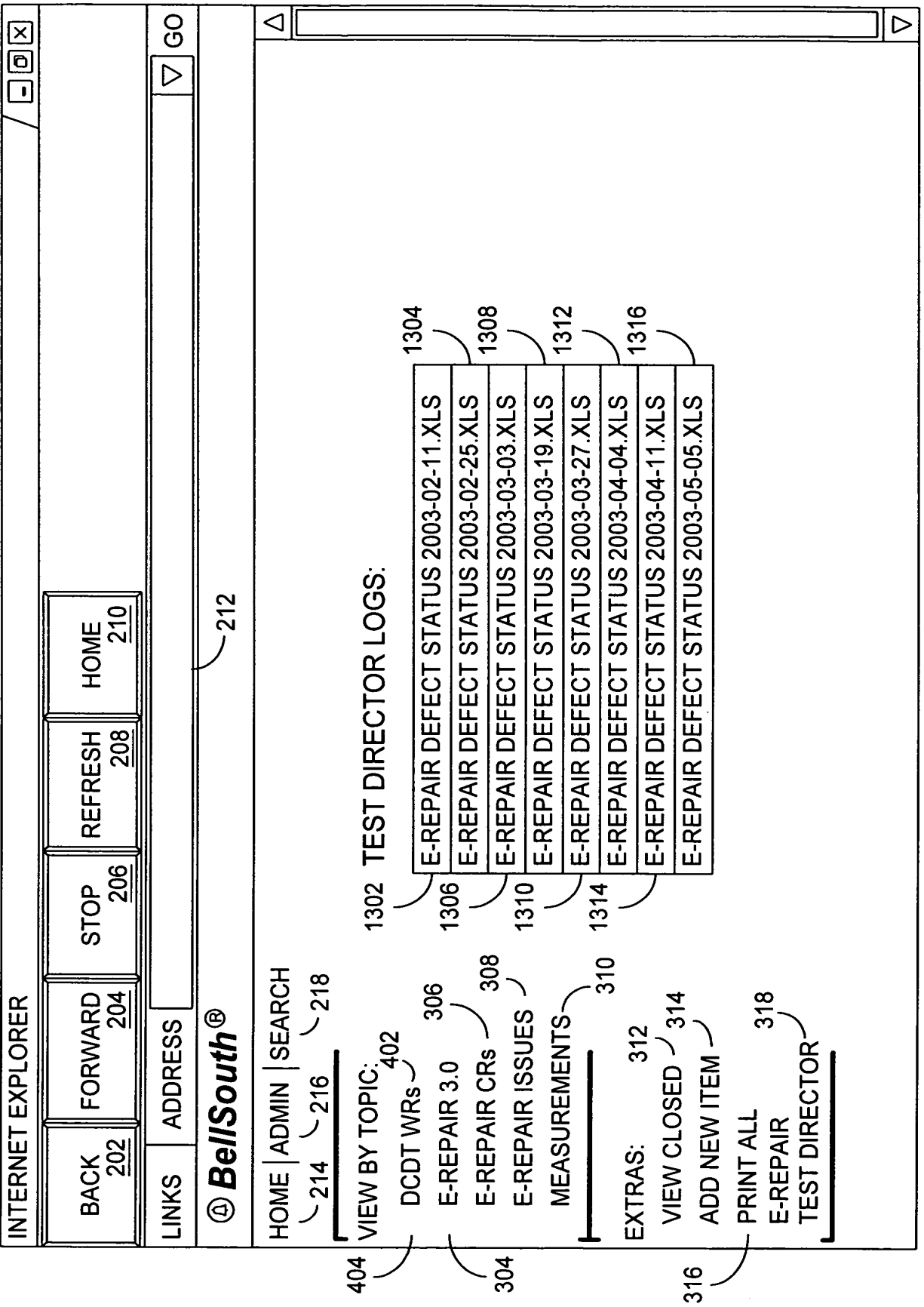


FIG. 13

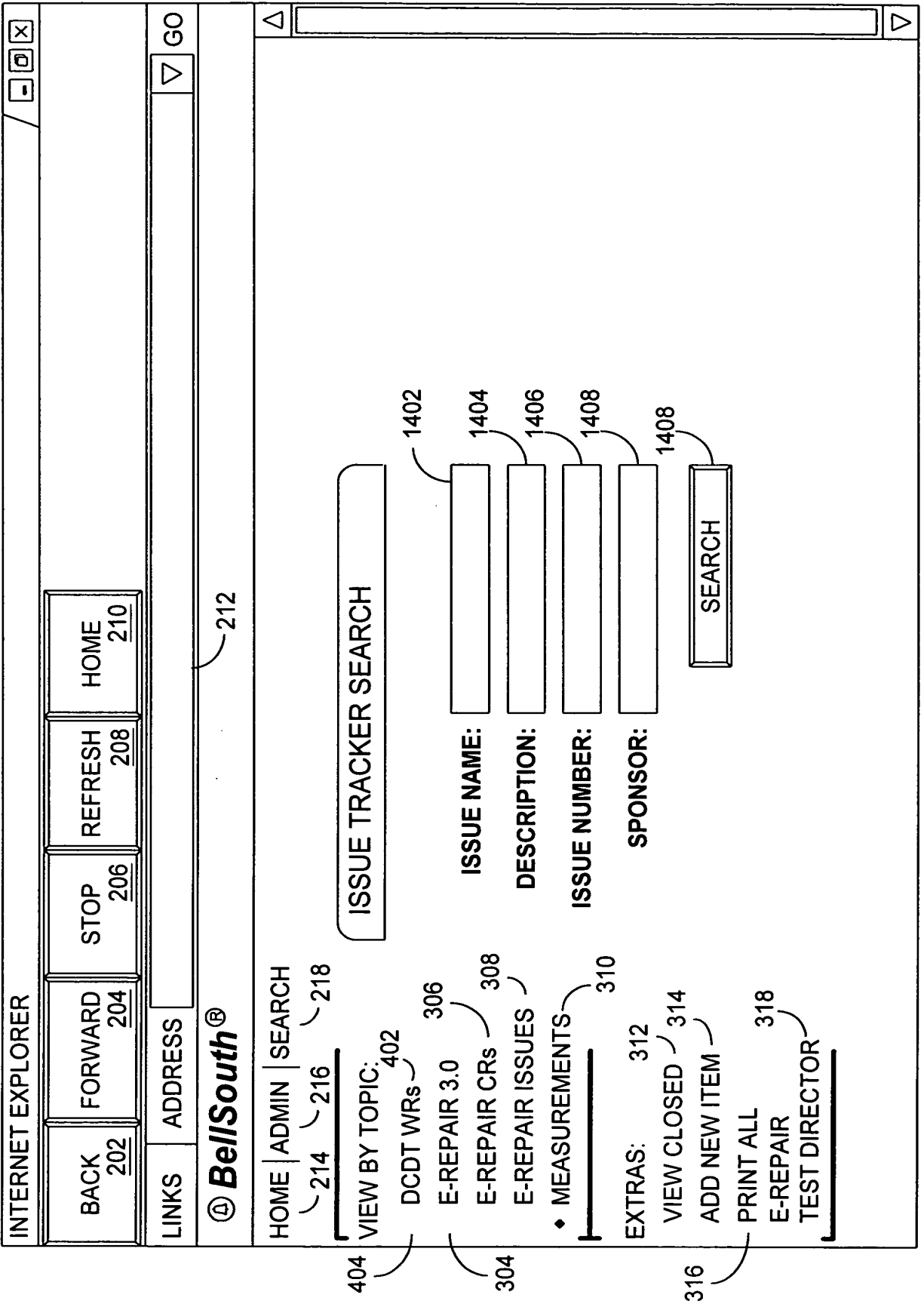


FIG. 14

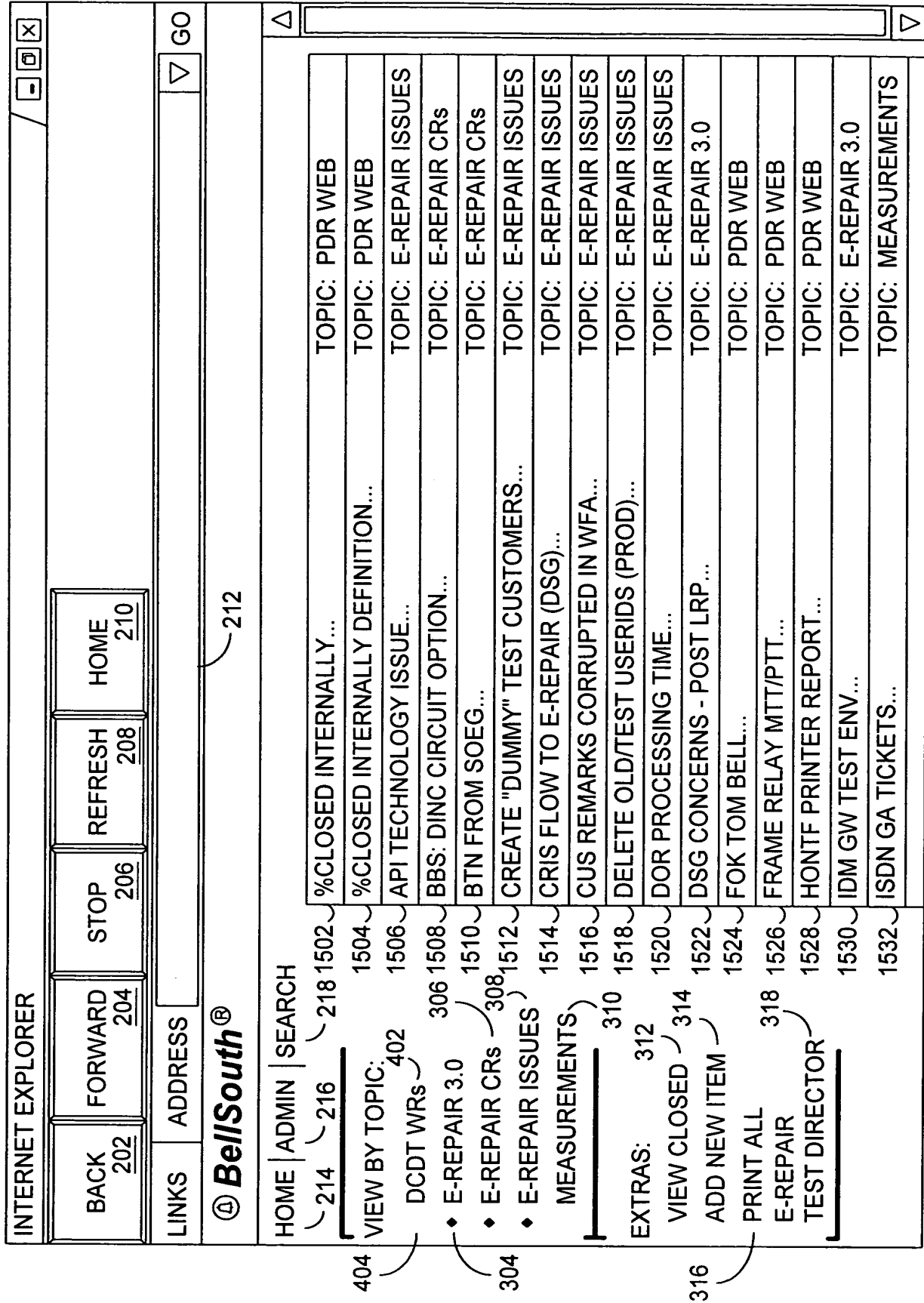
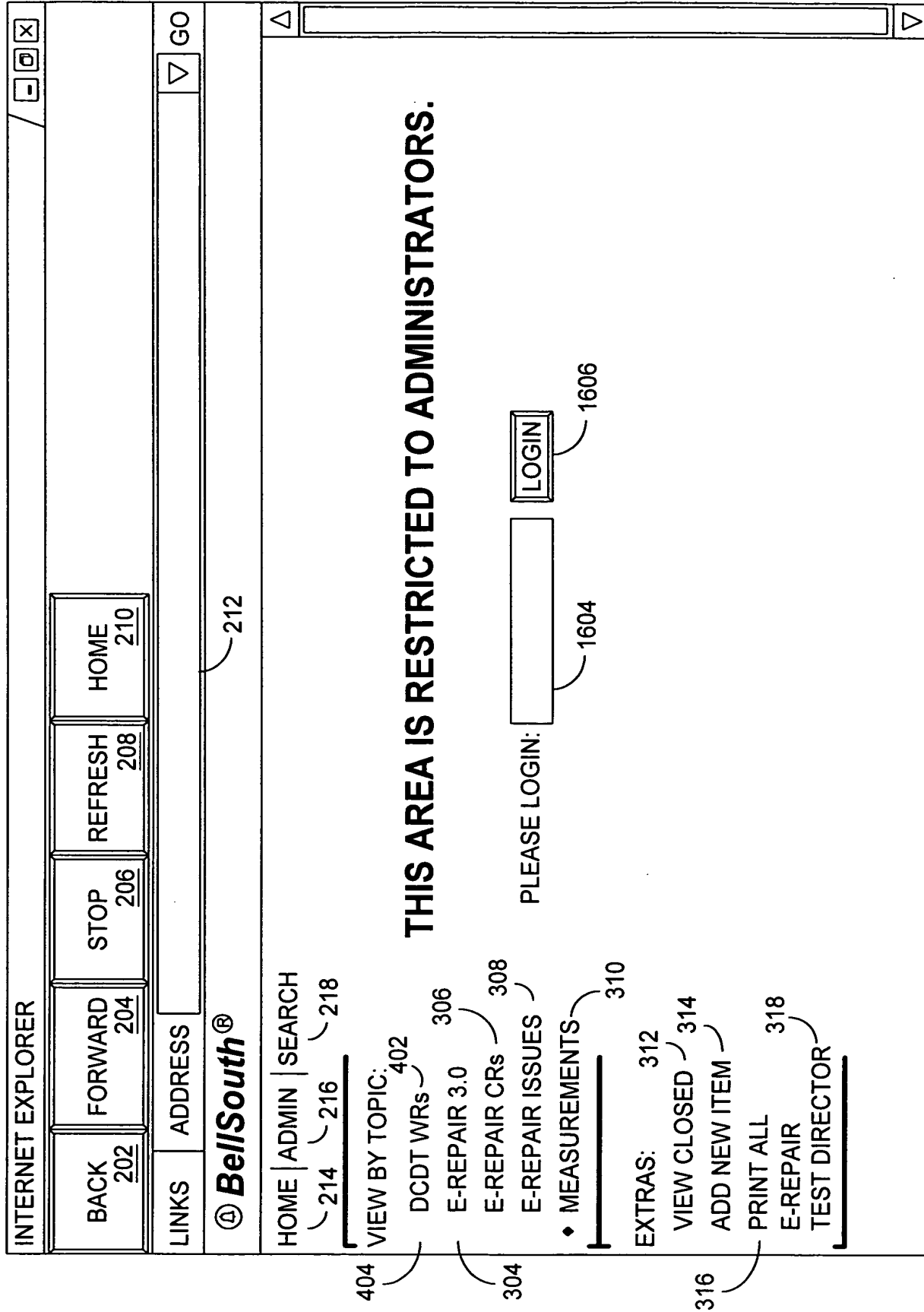


FIG. 15



**FIG. 16**



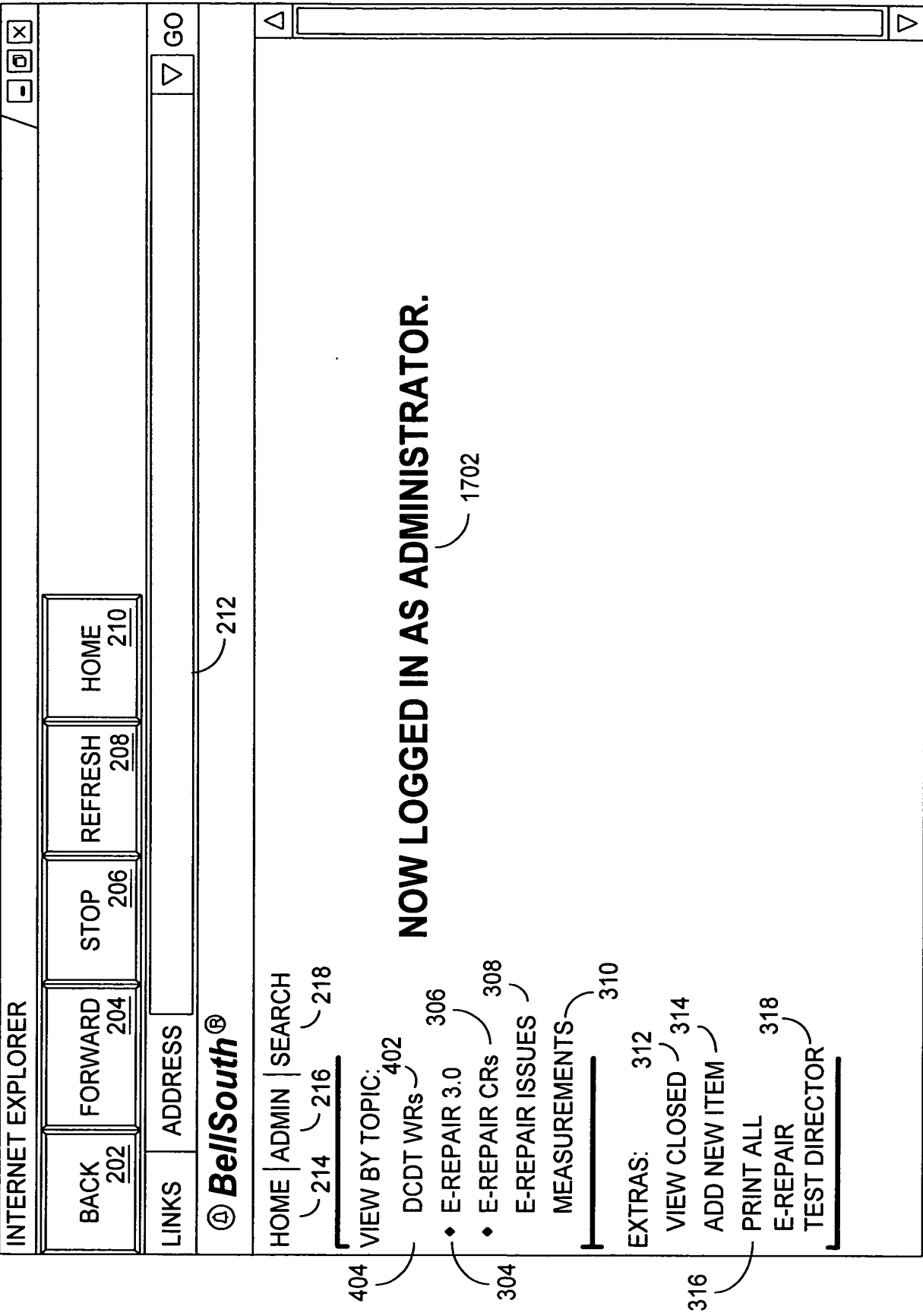


FIG. 17

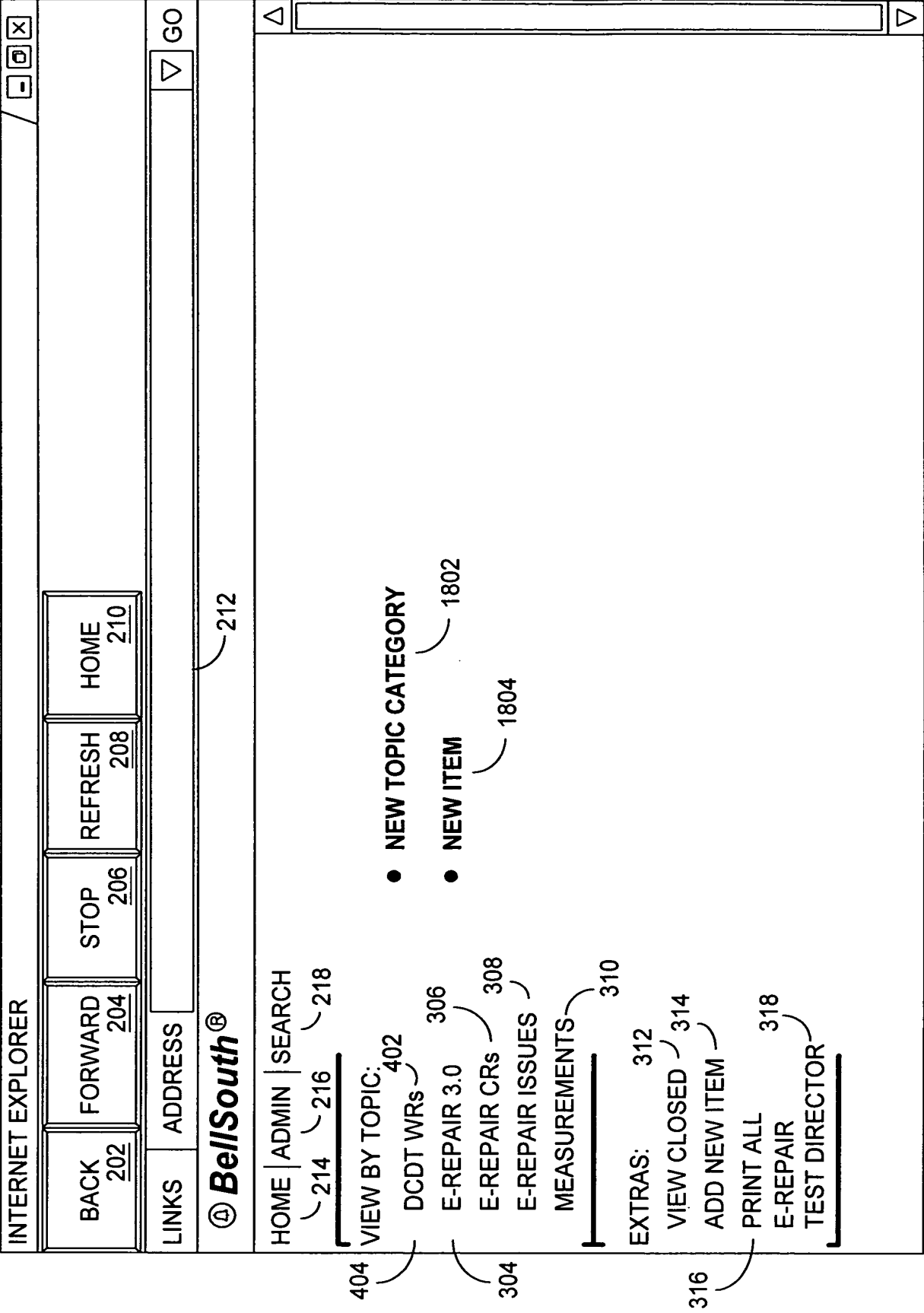


FIG. 18

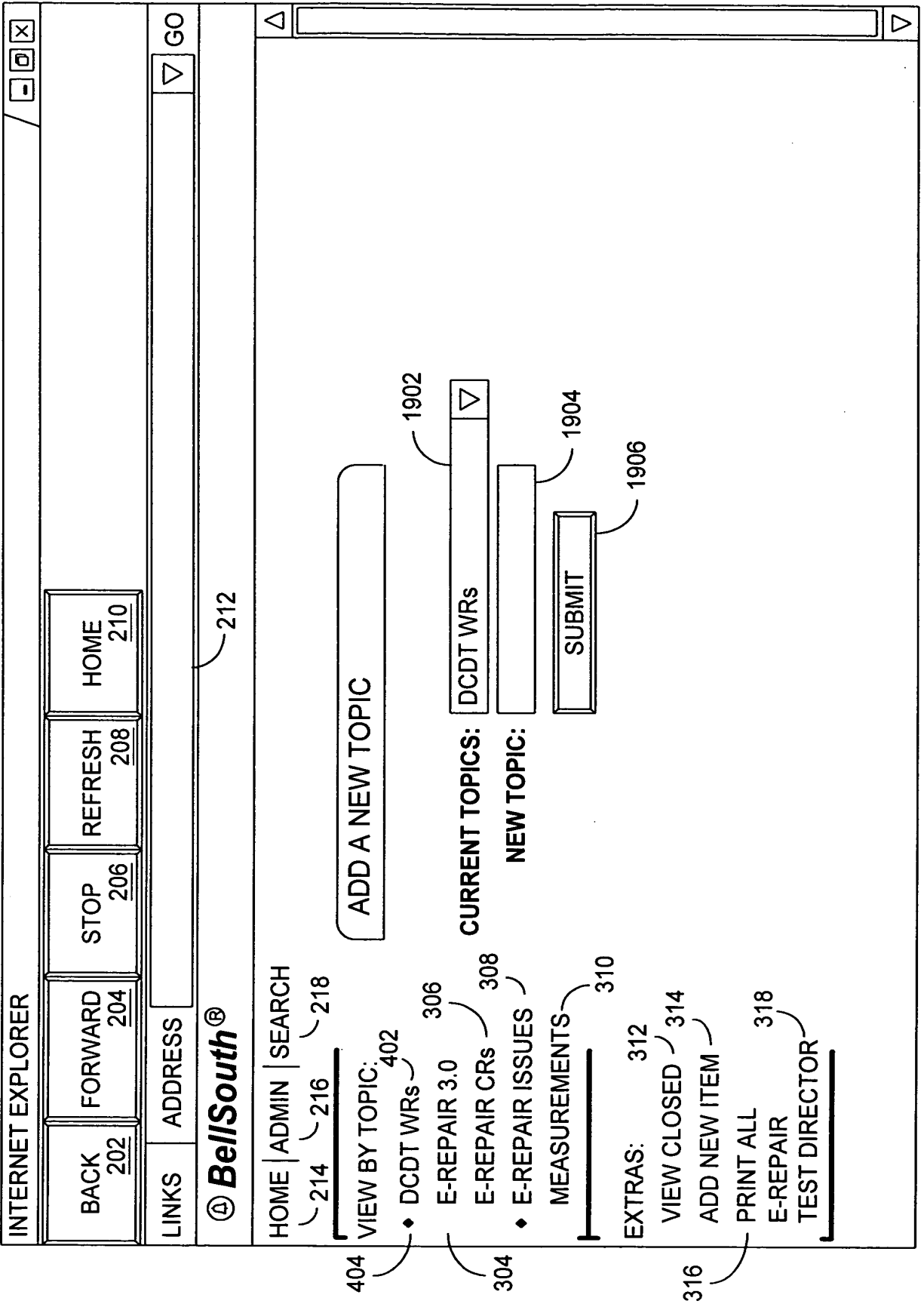


FIG. 19

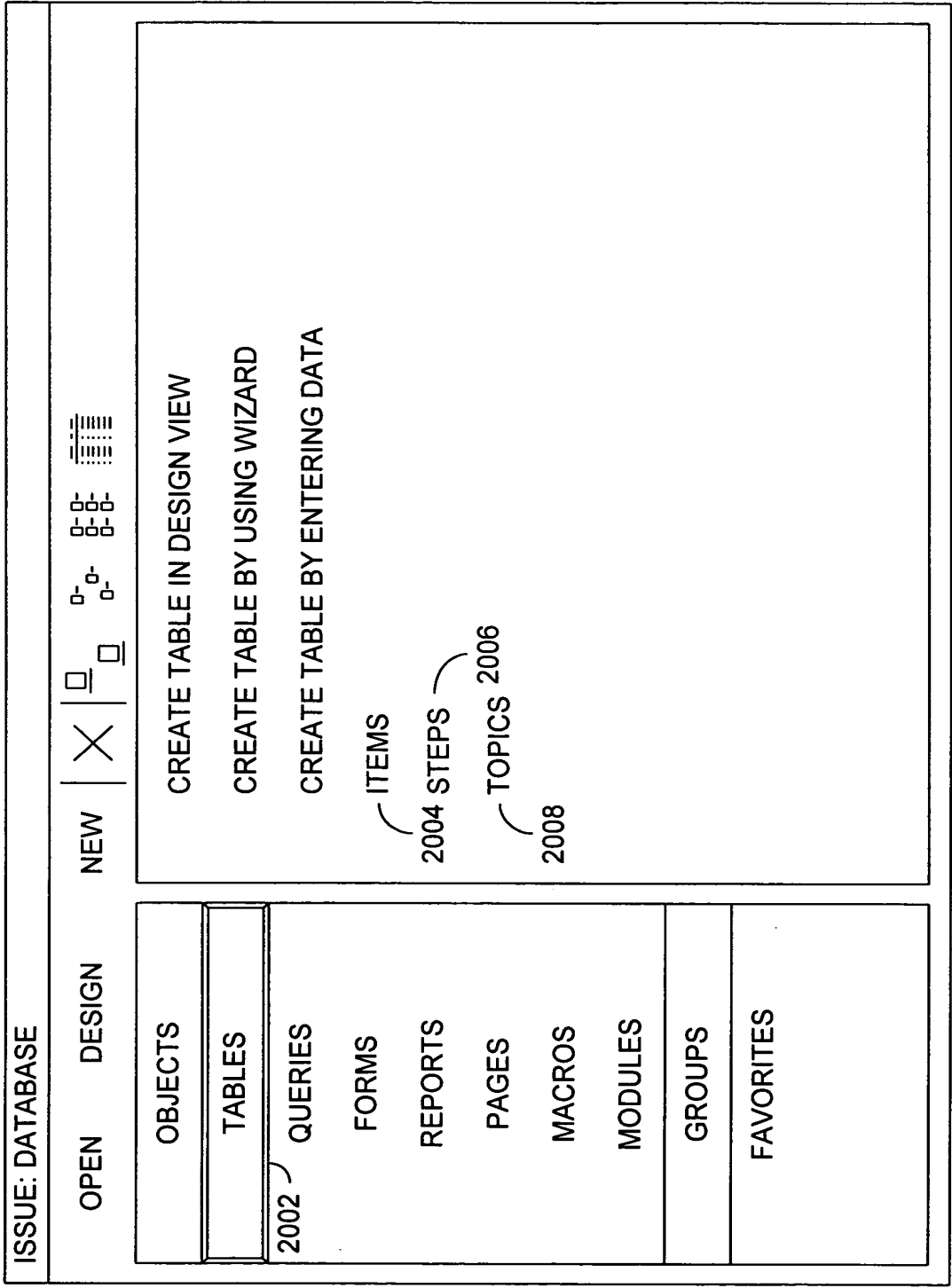


FIG. 20

[illegible]

**FIG. 21**

[illegible]

**FIG. 22**

